

# Strategic Plan 2025-2028



COMMUNITY  
SERVICES #1



# CS#1 Strategic Plan

## Vision

Working collaboratively to build stronger communities to create lasting impact.

## Mission

Together with our communities, we will create lasting social impact by empowering individuals, upholding dignity, and building strong connections to deliver innovative, inclusive care, education, and support.

## Values

*ENABLE    ENHANCE    ENRICH*





## COMMUNITY SERVICES #1

### Outcomes 1 & 2

#### 1. A Stronger & Empowered Community

CS#1 will work alongside the community to build unity and resilience, supporting people to access resources and knowledge, and to grow the confidence to shape their own future.

#### 2. Increased Social Impact through collaboration & partnerships

CS#1 will collaborate and form long term sustainable partnerships to deliver programs and initiatives that create measurable positive change in our community.

### 2025–2028 Priorities

1.1 Design impactful community initiatives that foster participation.

1.2 Provide services that help build an enhanced sense of belonging and connection.

1.3 Develop a governance framework that supports regulatory compliance and is scalable for long term growth.

2.1 Partner with local organisations and stakeholders for mutual sustainability in long term viable programs for the community.



## COMMUNITY SERVICES #1

### Outcomes 3 & 4

#### 3. Enhanced wellbeing for our Community

CS#1's strategic deliverables will bring improved social and emotional wellbeing to everyone in the community. These initiatives will be high-quality, community formed and accessible to everyone

#### 4. Sustainable growth & development

CS#1 will deliver programs and initiatives that are informed by the community and are inclusive, robust and sustainable for the future.

### 2025-2028 Priorities

- 3.1 Increase access to wellbeing programs.
- 3.2 Identify community stressors and challenges and use these to inform programs.

- 4.1 Focus on enhancing programs aligned with our vision and the communities needs that deliver long term sustainable growth.
- 4.2 Develop a robust business and financial plan which seeks varied long term funding sources.