

Community Services

Position Description	
Position Title	Out of Hospital Care Home Care Worker
Program Location	NSW – Out of Hospital Program
Reports To	Operations Director - Out-of-Hospital Care and Partnerships
Direct Reports	Nil
Award	Social Community Home Care and Disability Services
Classification	Home Care Employee Level 2
CS#1 Capability Level	Level 2
Objective	Out of Hospital Care (OHC) Home Care Workers are responsible for the delivery of quality domestic assistance and support in accordance with a client's individually assessed needs as part of Community Services #1's Out of Hospital Care programs.
	OHC Home Care Workers undertake a variety of tasks to support clients in their independence in the home and with their community connections to increase capacity for resilience and promote positive social outcomes.
Key Accountabilities and Capabilities	Under direction from the Operations Director, provide clients with the assistance, care and support they have been individually assessed as needing to support remaining independent, safe and healthy in their home environment.
	Provide domestic assistance. Domestic assistance could include making beds, tidying rooms, preparation and cooking of meals, gardening, basic repair work, vacuuming and dusting.
	Provide personal care. Personal care could include assistance with meals, assistance with moving around the house, fitting and removal of aids and appliances, monitoring medications, assistance with grooming, dressing, showering or toileting.
	Provide support services. Support services could include non-emergency transport, assistance with communication, accompanying clients on outings, organising appointments, accessing recreational activities, visiting.

Ensure the client's privacy and dignity are maintained at all times, and that all interactions are respectful.

Liaise with families, relevant professionals and other stakeholders.

Provide feedback to the Operations Director to contribute to the development and review of care plans to support the clients.

Adhere to ethical privacy and confidentiality principles.

Perform other duties as directed, commensurate with the skills and expectations of the role.

Selection Criteria	
Required Qualifications, Skills and Experience	Demonstrated equivalent Home Care Certificate, or equivalent relevant work experience, with a genuine interest in empowering individual independence.
	Demonstrated sound understanding of risk assessment and duty of care for client services.
	Demonstrated ability to work within limited supervision.
	Demonstrated communication skills with the ability to negotiate basic services with providers on behalf of clients.
Additional Requirements	National Police Record Check
	Working with Children Check
	Current Driver Licence with own car (Comprehensive Insurance) Current First Aid Certificate and CPR Certificate
	Current COVID -19 Vaccinations

Acceptance	
I understand and accept	Employee:
the duties and	
responsibilities as	
outlined in this position	Date:
description.	