

# Community Support Services



Position Description	
Position Title	Home Care Support Worker
Program Location	Head Office
Reports To	Client Services Coordinator
Direct Reports	Nil
Award	Social Community Home Care and Disability Services
Classification	Home Care Employee Level 2
CS#1 Capability Level	Level 2
Objective	<p>Home Care Support Workers are responsible for the delivery of quality domestic assistance and support in accordance with client's individually assessed needs as part of Community Support Services' Services Delivery programs.</p> <p>Home Care Support Workers undertake a variety of tasks to support clients in their independence in the home and with their community connections to increase capacity for resilience and promote positive social outcomes.</p>
Key Accountabilities and Capabilities	<p>Under direction from Client Services Coordinator, provide clients with the assistance, care and support they have been individually assessed as needing to support remaining independent, safe and healthy in their home environment.</p> <p>Provide domestic assistance. Domestic assistance could include making beds, tidying rooms, preparation and cooking of meals, gardening, basic repair work, vacuuming and dusting.</p> <p>Provide personal care. Personal care could include assistance with meals, assistance with moving around the house, fitting and removal of aids and appliances, monitoring medications, assistance with grooming, dressing, showering or toileting.</p> <p>Provide support services. Support services could include non-emergency transport, assistance with communication, accompanying clients on outings, organising appointments, accessing recreational activities, visiting.</p>

